



*Talent gains meaning in the right position;
positions gain meaning with the right talent*



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Our Clients

Le Meridien Hotels Middle East & Africa
Ramada Hotels Middle East
Kerzner International
Hilton Hotels Middle East
Jebel Ali Hotels Middle East
Constance Resorts Mauritius & Seychelles
Beach Comber Hotels Seychelles
Universal Resorts Maldives
Banyan Tree Hotels & Resorts
Shangri-La Hotels & Resorts
Sheraton Hotels & Resorts
W Hotels & Resorts

...and that's just the beginning!



*ACE aims for the skies,
so we can give you the stars!*

Profile of ACE

ACE treats people as extensions of its brand, and not as mere resources. We offer efficient and premium quality services in a concerted effort to build long-term relationships. Possessing an acute understanding of the hospitality sector and its inherent problems gives us the advantage of being able to provide recruitment solutions that meet your needs and match job requirements.

By providing well-known brands with outstanding staff members and management, we have built a reputation for being perceptive and progressive in our business. ACE was conceptualized and created in 2003, and

from inception itself, has operated at a high success rate with its intuitive placement of competent staff at the appropriate levels. With a resourceful management team and well-organised consultants, the company now spans a gamut of capabilities, and caters to clients from 4 and 5 star hotels to resorts and restaurants around the world.

ACE uses an efficient placement model to determine your needs and match them with professionals of high calibre. With a highly trained team and a well-defined process in place, we ensure that you receive the best possible options for your requirements.



Specialization

ACE offers recruitment solutions for rank and file, as well as executive committee positions in the following departments:

- Culinary
- Food and Beverages
- Housekeeping
- Front Office/Reception
- Spa
- Maintenance
- Information Technology



Global Talents

The demands of the hospitality industry are diverse and varying in importance. We believe that great service is not restricted to specific areas or nationalities and follow a policy of recruiting deserving candidates from across the globe. Whether the requirement is for spa talent from Indonesia or Thailand, Asian cuisine chefs from Singapore or regional candidates from India or Europe, ACE provides a wide variety of recruitment options.

From entry level to executive committee, the company has placed stellar professionals in various positions. The placement of our candidates is based on capability and qualification, and an innate understanding of your requirements.



Recruitment Process

ACE follows a disciplined and well planned process for placing candidates with employers.

- On being contacted with requirements, the initial mode of screening and selecting candidates begins.
- Sourced candidates are then interviewed by trained consultants who score them on parameters such as job knowledge, overall personality, communication skills, prior experience and education, amongst others.
- The resumes of the selected candidates are forwarded to you, and you may choose to conduct telephonic interviews with those that you find promising. There is also an option for you to meet the potential candidate in an interview on ACE premises.
- On final selection of a candidate, company professionals compile a report of two references, from a Senior Department Manager or HR Manager and send this to you to help finalise the decision.

ACE provides a unique touch by offering further services to you and to the candidate even after the selection and hiring process is over. Paper work such as emigration checks, medical certifications, passport and travel bookings are undertaken by the company. Furthermore, candidates who have been hired will also receive training for country-specific etiquette and social behaviour if needed.

The ACE Edge

We pride ourselves on our reputation and professionalism.

With a strong sense of confidence inspired by our rigorous selection and screening process, we offer a guarantee that is unmatched. In the unlikely event of an ACE candidate resigning or being declared unfit for the position within six months of joining, we are committed to finding a replacement applicant at no extra cost. We understand the need for efficiency and a smooth workflow in the hospitality industry, and honour your trust and brand.

